

JUNE 2025

CONNECTING
**VANCE
COUNTY**

VANCE COUNTY
DIGITAL OPPORTUNITY PLAN

Kerr-Tar
Regional Council
Of Governments



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Introduction

Established in 1881, Vance County is home to a thriving economic community and a rich tourism industry. Here you will find Kerr Lake, the largest man-made lake east of the Mississippi River and one of the state's largest parks and tourist attractions. Vance County is home of Kerr Lake, an 850 mile long stretch of beautiful shoreline surrounded by diverse wildlife and lush North Carolina woodland. To say Kerr Lake is big is an understatement. Its over 850 miles of shoreline stretches across Vance County and the North Carolina/Virginia state line, making it one of the largest lakes in the Southeast. Vance County Tourism invites you to explore Kerr Lake and enjoy the fishing, camping, boating, skiing, sailing, wind surfing, nature walking, bird watching, golfing and even the bright lights of fireworks on the Fourth. Vance County in North Carolina exhibits a diverse demographic landscape with varying income levels and challenges. While broadband access has improved, there is a need to focus on broadband adoption to ensure that all residents can benefit from connectivity. Efforts to enhance digital literacy, provide public computer access points, and offer affordable computer options contribute to bridging the digital divide and fostering digital inclusion in this beautiful and diverse community.

The four key elements of digital inclusion include:



Access to digital literacy training



Affordable internet and user devices



Access to high-speed, reliable broadband

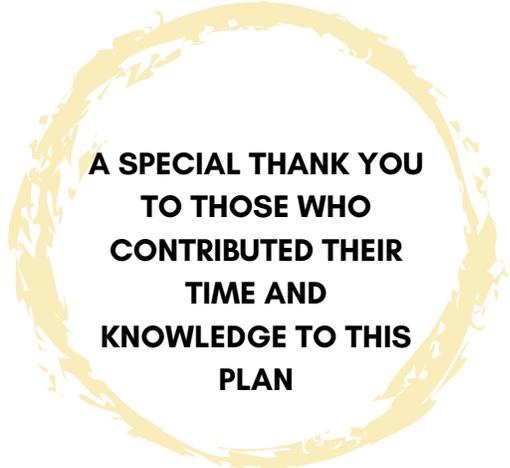


Access to internet-enabled devices that meet the needs of the user.

Acknowledgements

Vance County would like to thank the efforts of our community partners, the Kerr-Tar Region Council of Governments, each of our municipalities and our citizens who have all provided insight and information towards this Digital Inclusion Plan. The original plan was developed with HubZone Technology Initiative in 2022, and later refreshed by Kerr-Tar Regional Council of Governments in 2025

The Office of the County Manager is proud to present Vance County's Digital Inclusion Plan—an essential step toward ensuring that every resident has the opportunity to thrive in an increasingly digital world. This plan reflects our commitment to closing the digital divide by expanding access to reliable internet, affordable devices, and the digital skills necessary to succeed in education, employment, healthcare, and civic life. Digital equity opportunity is not a luxury—it is a necessity. In partnership with community stakeholders, local organizations, and state and federal partners, Vance County is taking proactive steps to remove the barriers that prevent our residents from fully participating in today's connected society. Whether it's a student needing access to virtual learning, a small business seeking to grow online, or a senior connecting to telehealth services, our mission is clear: no one in Vance County should be left behind in this digital world. I want to thank everyone who contributed to this plan, including residents who shared their experiences and insights. Together, we are building a more inclusive, resilient, and connected future for all.



**A SPECIAL THANK YOU
TO THOSE WHO
CONTRIBUTED THEIR
TIME AND
KNOWLEDGE TO THIS
PLAN**

Facilitation & Planning

Deidre Greene - HubZone Technology Initiative (created previous plan)

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Frankie Nobles - Special Projects Coordinator - Vance County

Hassan Kingsberry - City of Henderson - City Manager/Attorney

Ray Bullock - Town of Middleburg - Mayor

Gene Pulley - Town of Kittrell - Mayor

Community Partners

Vance County Services: Administration, Health Department, Social Services, Tourism, Economic Development, Board of Commissioners, Emergency Operations, Emergency Services, N.C. Cooperative Extension, Perry Memorial Library, and Veteran's Service Office.

Law Enforcement: Vance County Sheriff's Office

K-12 Education: Vance County Public Schools

Higher Education: Vance Granville Community College

Health Systems: Maria Parham Hospital, individual community physicians

Municipalities: City of Henderson, Town of Kittrell, and Town of Middleburg

Vision, Mission, & Values

VISION STATEMENT: To provide the residents of Vance County with the resources to minimize the digital divide through digital literacy training, access to affordable broadband, and access to devices that allow the residents to participate in the digital world.

MISSION STATEMENT: To improve their quality of life by minimizing the digital divide and ensuring they have access to the digital resources necessary to participate in the evolving digital world.

VALUES:

- **Innovation:** We value exploring new ideas and pushing boundaries to find creative solutions.
- **Collaboration:** We value working together and leveraging diverse perspectives to achieve common goals.
- **Transformation:** We value making a meaningful difference in the world and improving the lives of others.

Definitions

American Communities Survey: The American Community Survey (ACS) is an ongoing survey that provides vital information on a yearly basis about our nation and its people including internet and use data.

ACP: The Affordable Connectivity program (ACP) was a federal program run through the FCC that reduces the cost on internet for eligible households by \$30 per month and \$75 per month on tribal lands.

Broadband Access: Having the wires, Wi-Fi, and connectability available to you.

Broadband Adoption: Actually subscribing, creating an account, or logging on to the broadband that is available.

Community Anchor Institution: The division defines Community Anchor Institutions (CAIs) to mean a school, library, health clinic, health center, hospital or other medical provider, public safety entity, institution of higher education, public housing organization (including any public housing agency, HUD-assisted housing organization, or tribal housing organization), or community support organization that facilitates greater use of broadband service by covered populations.

Digital Divide: The gap between those who have access to ICTs and those who do not.

Digital Equity: Digital equity is a condition in which all individuals and communities have the information technology capacity needed for full participation in our society, civic participation, and economy. Digital equity is necessary for civic and cultural participation, employment, lifelong learning, and access to essential services.

Definitions

Digital Inclusion: Digital Inclusion refers to the activities necessary to ensure that all individuals and communities, including the most disadvantaged, have access to and use of Information and Communication Technologies (ICTs). This includes five elements:

- Affordable, robust broadband internet service;
- Internet-enabled devices that meet the needs of the user;
- Access to digital literacy training;
- Quality technical support; and
- Applications and online content designed to enable and encourage self-sufficiency, participation and collaboration.
-

Digital Inclusion Ecosystem: A combination of programs and policies that meet a geographic community's unique and diverse needs.

Digital Literacy: The ability to use digital technology, communication tools, and networks to locate, evaluate, use, create, and share information.

Digital Navigator: Digital navigators are trusted guides who assist community members in internet adoption and the use of computing devices. Digital navigation services include ongoing assistance with affordable internet access, device acquisition, technical skills, and application support.

Homework Gap: The divide between students who have access to technology and those who do not; A prominent indicator of student success or failure in school.

NTIA: National Telecommunications and Information Administration, an agency of the United States Department of Commerce that are awarding the Digital Equity Act and Broadband Equity Access and Deployment (BEAD) funding.

FCC: Federal Communications Commission

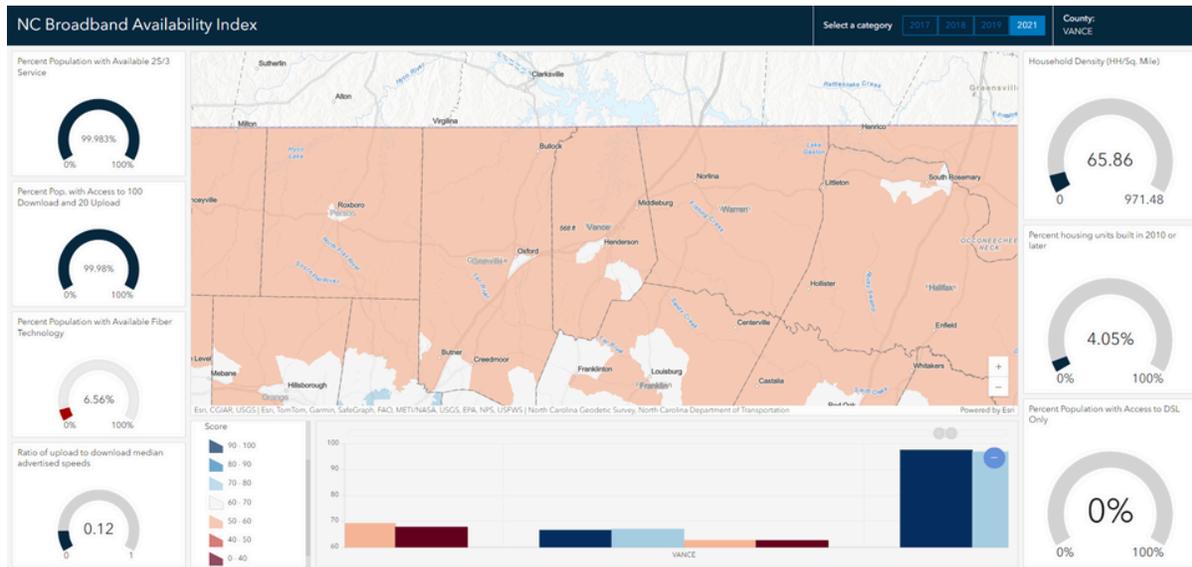
About Vance County

Geography: Vance County is located in the northern Piedmont region of North Carolina bordered on the north by the Virginia State line, on the west by Granville County, on the south by Franklin County, and on the east by Warren County. The county encompasses an approximate area of 268.69 square miles in total area, with 252.40 square miles of land and 16.29 square miles of water. Vance County is predominantly rural and is largely woodland and agriculture based properties. Development is concentrated in parts of the county--within the City of Henderson and along I-85.

Economy: Residents have access to a diverse portfolio of employers including state (North Carolina Department of Health and Human Services), and local government employers (Vance County Public Schools and Vance County Government) as well as manufacturing (Variety Wholesalers Inc.) and shipping & warehousing (Wal-Mart Associates Inc.). According to myFutureNC 2024 Attainment Profile the top three employers for Vance County are Wal-Mart Associates Inc., Variety Wholesalers Inc., Vance County Schools. and 33.7 % of residents ages 25-44 reported having a degree. Based on local data from the 2024 NCACC Map Book, Vance County there has been a 6.9% decrease in population since 2014. According to the North Carolina Resilience, 2024 Profiles the Built Environment of Vance County supports Telework employment for 8.5% of the working community. According to the Federal Reserve Economic Data, the unemployment rate among county residents was 4.8% in October 2024.

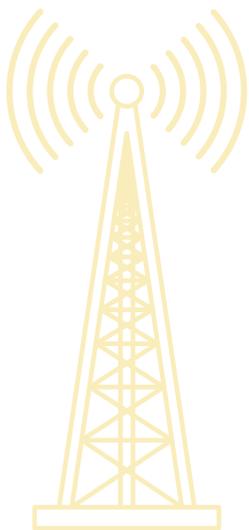
Demography: Based on local data from the 2024 NCACC Map Book, Vance County has a population of 40,712 and a Property Tax rate of 0.7129. According to Census.gov as of the 2020 Decennial Census, there are 19,276 housing units in Vance County (down from 20,082 housing units in 2010). The home ownership rate is 57.4% and the median family income is \$46,943 and 19% of the population lives below the poverty line.

Broadband Availability



*Source: [NC Broadband Availability Index](#) as of 2021

Broadband availability is measured based on the NC Broadband Availability Index application to view indices created by combining US Census demographic data with FCC Broadband availability data. Base on the 2021 data, the percentage of population with available 100 megabits per second (Mbps) up and 20 Mbps down was 99.983%. The percentage of the population with available fiber was 6.56%. The ration of upload to download median advertised speeds is 0.12. The households per square mile was 65.86. The percentage of housing units built in 2010 or later was 4.05%. The percentage of the population with access to DSL only was 0%.



Broadband Providers: Within Vance County, there are 9 internet service providers (ISPs); 2 providers offer residential fiber, 1 offers cable, 5 provide fixed wireless, 1 provide DSL, and 3 offer satellite (HughesNet, Viasat, and Starlink).

Source: [FCC Provider Details](#) as of June 2024

Brightspeed (Connect Holding LLC) provides two options for internet service; fiber and copper.
Spectrum (Charter Communications) provide one option for internet service; cable.

Another source of internet in Vance County is offered through cellular providers. In addition to providing cell service, these providers are now providing wireless broadband services to individual residences.

AT&T provides one option for internet service; fixed wireless.

OpenBroadband LLC provides one option for internet service; fixed wireless.

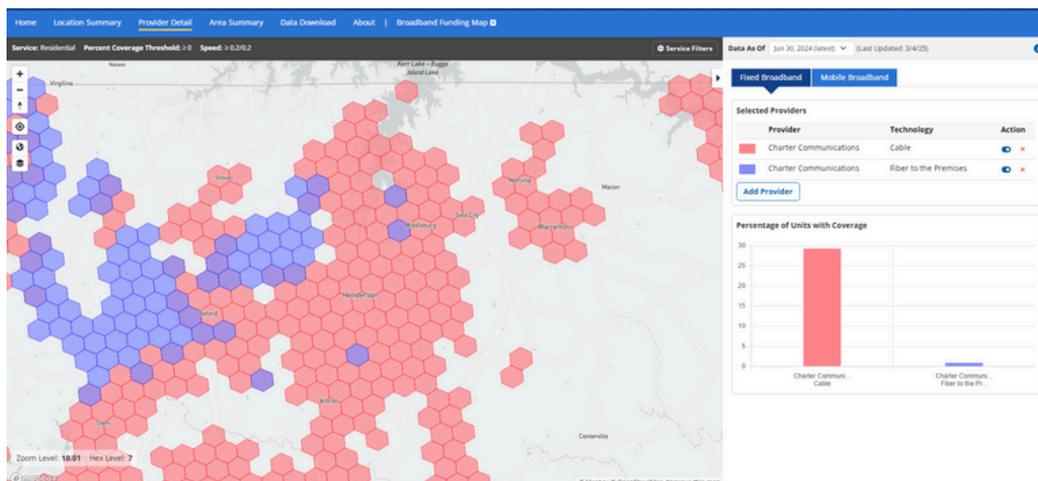
T-mobile provides one option for internet service; fixed wireless.

United States Cellular provides one option for internet service; fixed wireless.

Verizon provides one option for internet service; fixed wireless.

	Fiber	Cable	Copper (DSL)	Fixed Wireless
AT&T				✓
Brightspeed	✓		✓	
Charter Communications (Spectrum)	✓	✓		
Open Broadband LLC				✓
T-mobile				✓
Verizon				✓
United States Cellular				✓

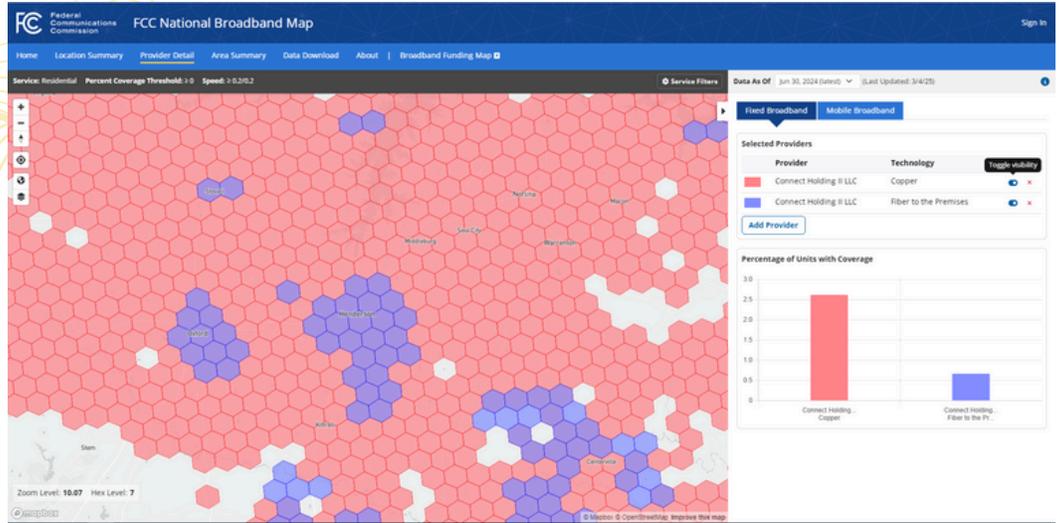
Source: [FCC Provider Details](#) as of June 2024



Source: [FCC Provider Details](#) as of June 2024

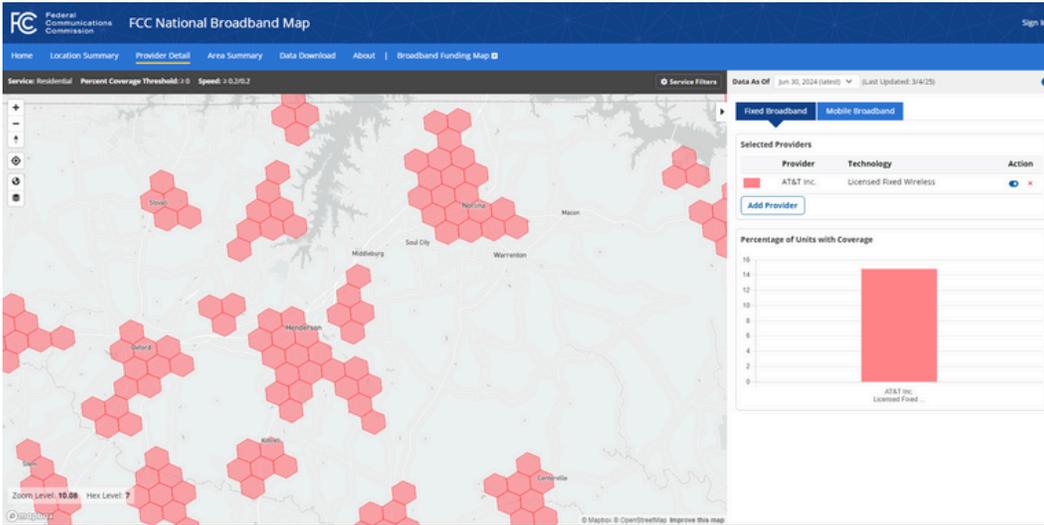
Spectrum

Brightspeed



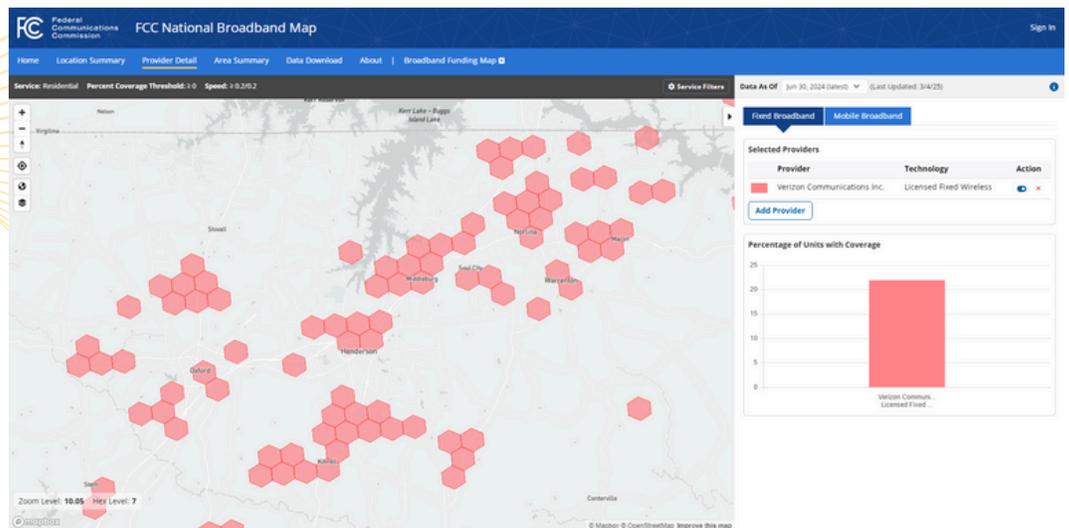
Source: [FCC Provider Details](#) as of June 2024

AT&T

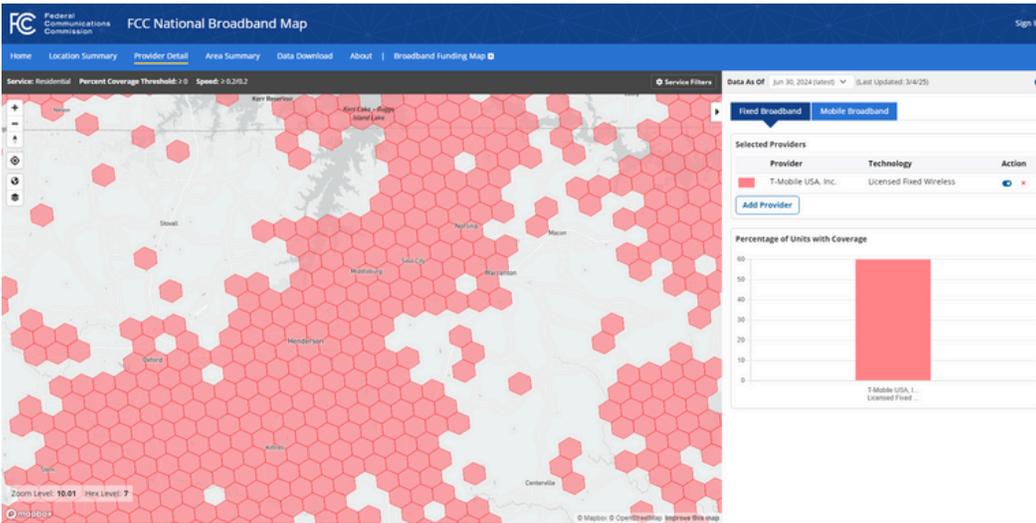


Source: [FCC Provider Details](#) as of June 2024

Verizon

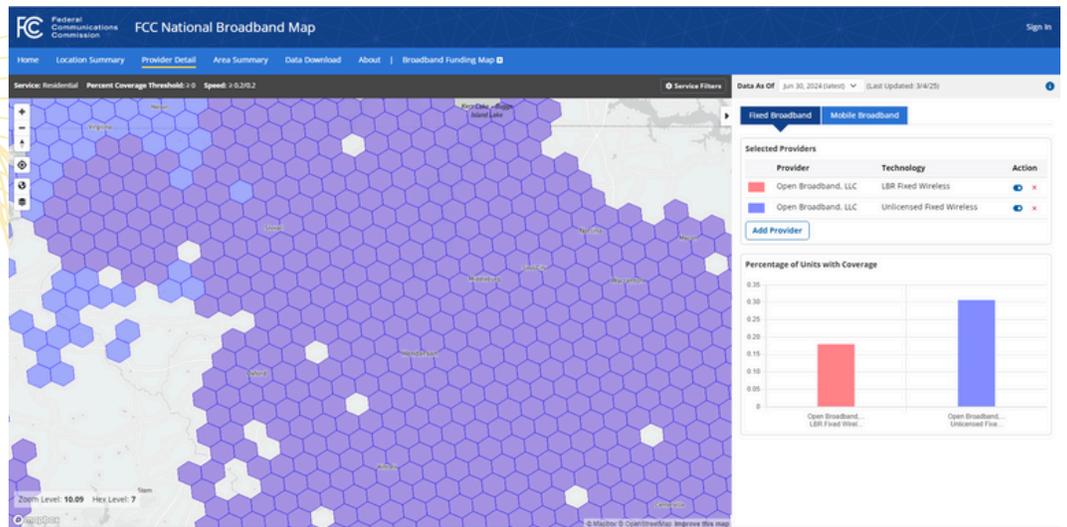


Source: [FCC Provider Details](#) as of June 2024



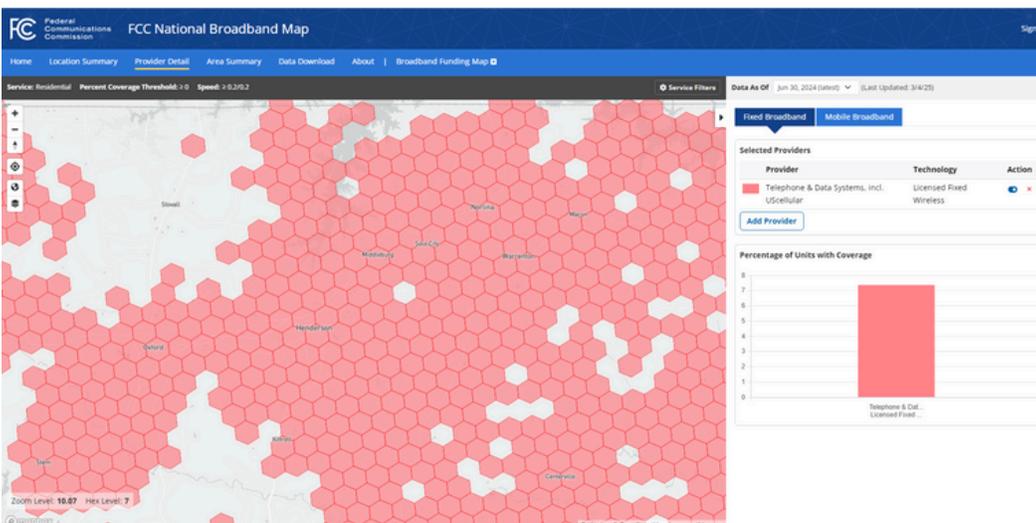
T-Mobile

Source: [FCC Provider Details](#) as of June 2024



Open Broadband

Source: [FCC Provider Details](#) as of June 2024

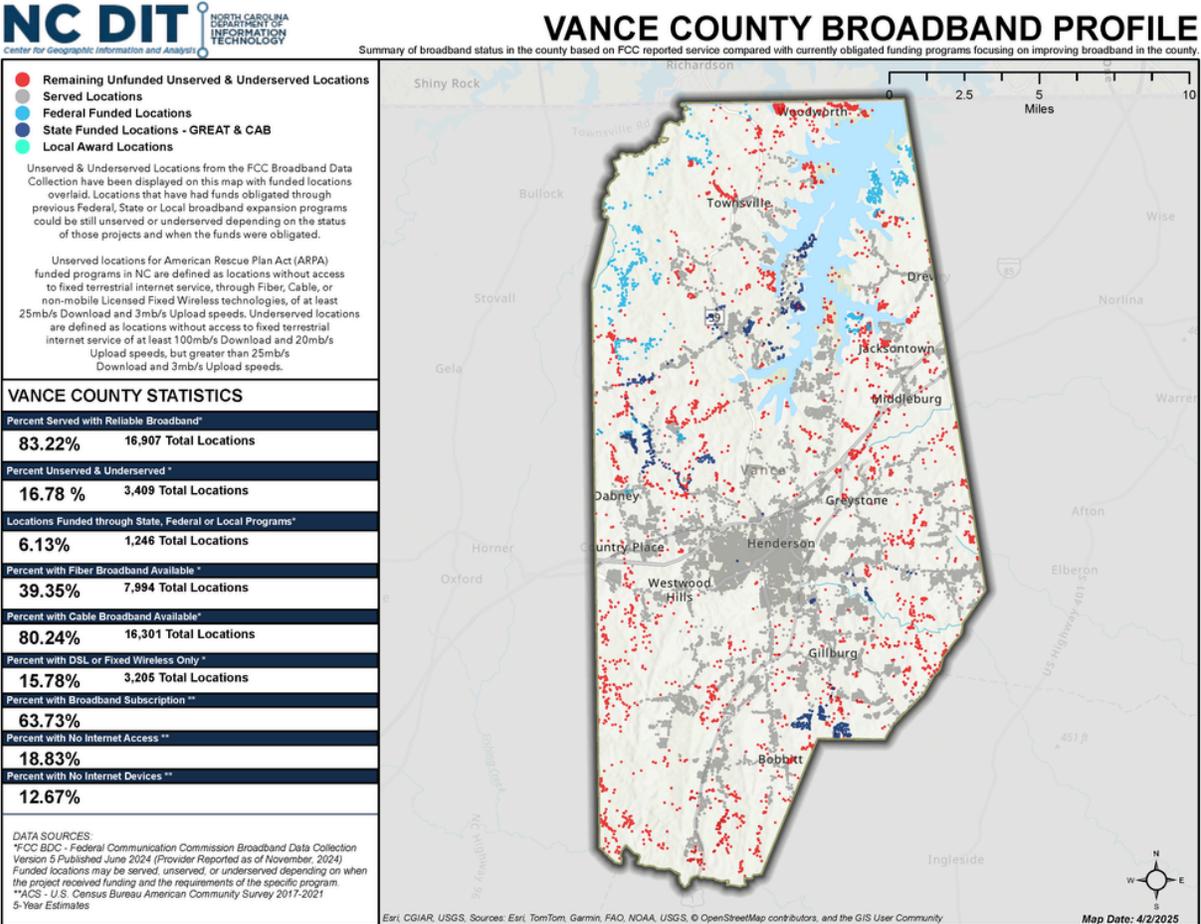


US Cellular

Source: [FCC Provider Details](#) as of June 2024

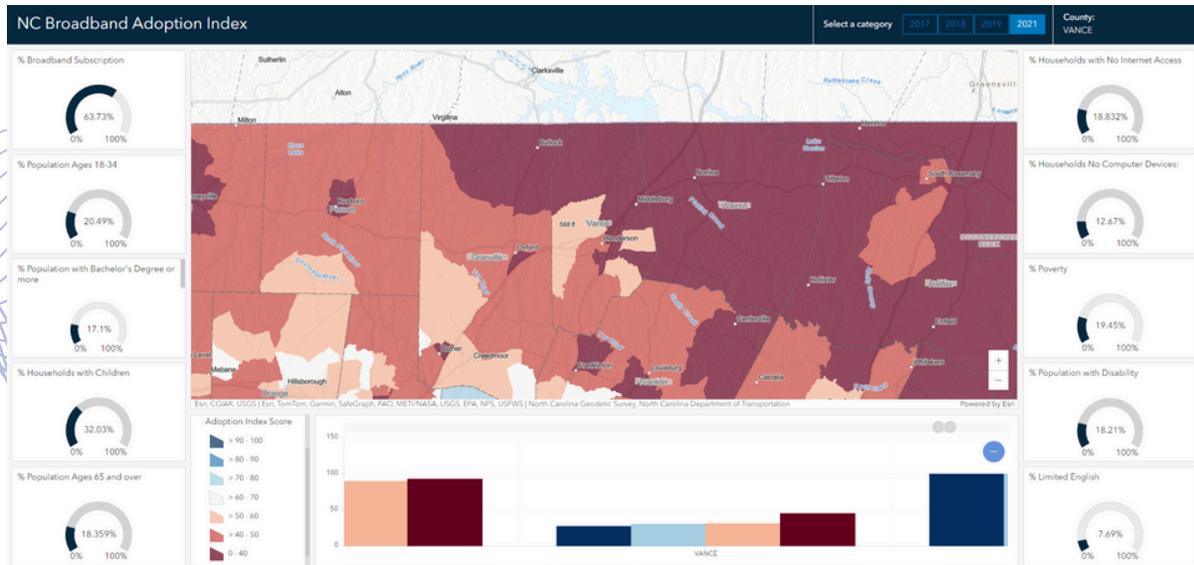
Broadband Service in Vance County

Broadband service is defined based on the ability for continuous speeds above 100 Mbps download and 20 Mbps upload. The FCC collects self-reported speeds from Internet Service Providers (ISPs) which has been observed to be advertised speeds and not always the actual speed a customer receives. For this reason, the North Carolina Department of Information Technology (NCDIT) compared FCC data to the survey results from a state-wide survey that allowed community members to test the speeds at their home or business. *Unservd* is defined as a location without service of 25 Mbps download and 3 Mbps upload speed or greater, and *Underserved* defined as a location without service of 100 Mbps download and 20 Mbps upload or greater. Vance County's Broadband Profile as of March 31st, 2025 reported 16.78% of county locations as unserved and underserved (approximately 3,409 locations). Vance County had 39.35% of locations with fiber (approximately 7,994 locations), 80.24% with cable (approximately 16,301 locations), 15.78% with DSL or Fixed Wireless only (approximately 3,754 locations), 63.73% of locations with a broadband subscription, 18.83% with no internet service, and 12.67% of locations with no internet enabled device. The deployed survey highlighted difference from FCC data and the actual speeds locations were being reported.



*Source: [NCDIT County Broadband Profile March 2025](#)

Broadband Adoption



Indicates variables that affect access to available broadband and helps focus priorities.

Source [NC Broadband Adoption Index](#) as of 2021

NCDIT created a Broadband Adoption Index using several variables. These variables are weighted according to research that result in the Broadband Adoption Index. As of 2021, 63.73% of locations have a broadband subscription, 20.49% of the population are ages 18-34, 17.1% of the population has at least a bachelor's degree, 32.03% of households have children, 18.359% of the population are aged 65 or older, 18.832% of households do not have access to internet, 12.67% of households do not have a computer, 19.45% of the population is in poverty, 18.21% of the population have a reported disability, and 7.69% of the population have limited English language communication skills. Vance County scored 45.4 out of 100 on the Broadband Adoption Index as of 2021.

	2021	Vance:	2019-2021 Δ:	2017-2021 Δ:
% Broadband Subscription	63.73	63.73	6.66	12.77
% Pop. Ages 18-34	20.49	20.49	0.22	0.08
% Pop. with a bachelor's degree	17.1	17.1	2.25	5.02
% Households with children	32.03	32.03	-1.21	1.04
% Pop. Ages 65 and older	18.359	18.359	0.485	1.511
% Housholds without internet	18.832	18.832	-7.929	-15.492
% Households without computer	12.67	12.67	-5.11	-11.55
% Poverty	19.45	19.45	-1.4	-3.56
% Pop. with disability	18.21	18.21	-0.82	-0.51
% Limited English	7.69	7.69	7.35	6.84
<i>Adoption Index Score</i>	<i>45.4</i>	<i>45.4</i>	<i>13.9</i>	<i>17.7</i>

Analysis of the Vance County Adoption Index variables provides insight to the overall adoption within the community. From 2017 to 2021 there was an overall increase in the adoption index by 17.7%, and a 12.77% increase in broadband subscriptions in Vance County.

Digital Literacy & Skills Opportunities

The data presented on this page was collected from the state's first digital opportunity survey launched in 2023 to help identify individuals' needs for accessibility and affordability of digital devices and the internet as well as digital skills needed to safely access online resources. The survey, which was deployed from April to November 2023, was available online and via paper copy in English and eight other languages. Thousands of North Carolinians responded.

67.35%

out of 49

felt very confident
turning on a
digital device

65.96%

out of 47

felt very confident
sending an email

61.70%

out of 47

did not feel confident
installing apps on
a device

36.17%

out of 47

did not feel confident
protecting the privacy
of their personal data.

31.25%

out of 48

did not feel confident
keep themselves
safe online

31.25%

out of 48

did not feel
confident finding
educational content

30.44%

out of 46

did not feel confident
accessing or applying
for government services

29.79%

out of 47

did not feel confident
searching for or
applying for a job

26.08%

out of 46

did not feel confident
using word processing
software

23.41%

out of 47

did not feel confident
using video
applications

23.92%

out of 46

did not feel confident
accessing online
banking

Services are available to support digital literacy & skills opportunities:

- Perry Memorial Library
- Vance County Senior Services: Digital Navigator
- Vance-Granville Community College
- NC Works Career Services Center



Meeting Rooms: The library has two defined meeting rooms are available on a first come, first served basis. The Farm Bureau Room seats up to 80 people and has a kitchen, restrooms, and built-in audiovisual equipment. The Board Room seats 20 and includes audiovisual equipment.



Study Rooms: The library has two study/tutor rooms, one Large Room (maximum of 4 people) and one Small Room (maximum of 2 people). An adult age 18 or older must be present in the room at all times. Use of the rooms is free of charge. Rooms are available any time the library is open. Rooms may be reserved by visiting or calling the Reference Desk 252-438-3316 ext. 236. Rooms may be reserved for 2-hour sessions. Rooms not previously reserved are available on a first-come, first-served basis.



Youth Services: Resources for homework help, life skills, career training, college test proctoring, and education for kids and teens. Volunteering opportunities are available on a first come, first served basis; ages 13-18 are welcome to apply!



Genealogy & Local History: Explore local history, both digital and physical, including NC Digital Archives, NC Digital Collections, and the Local History Room.



Library Services: Fax, Copy, Scan and Print Services are available during the hours of operation. Notary services are available for a fee. Public Computers are available for patrons; twenty (20) adult computer stations - for use by those 13 years of age and older - located on the second floor and ten (10) Internet access computers for children located on the first floor. Provide wireless (Wi-fi) access to the Internet to our patrons.

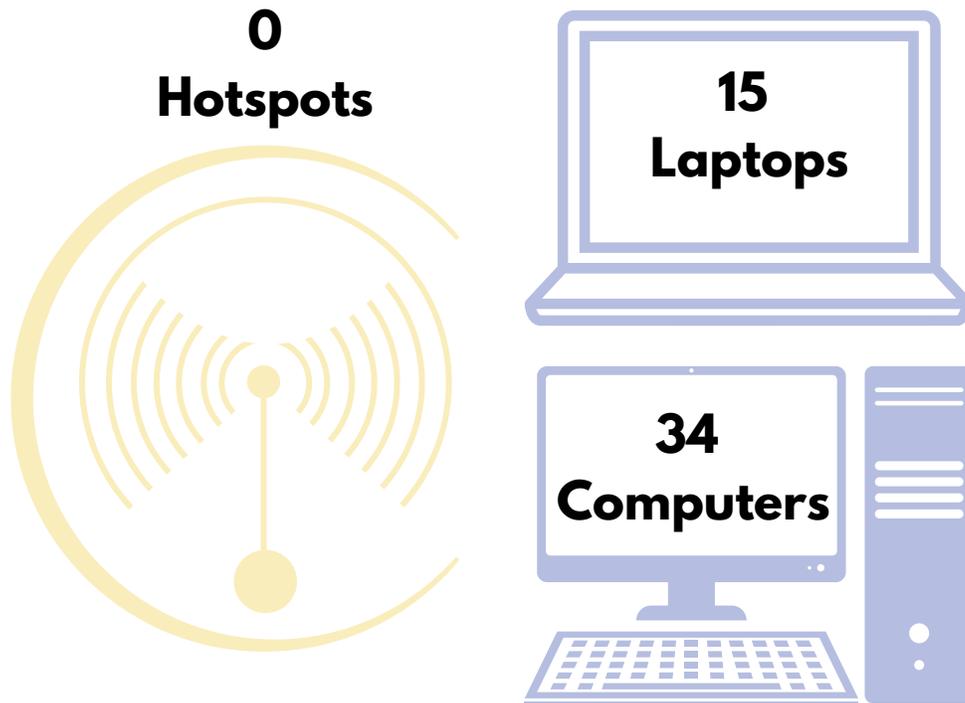


Adult Outreach: This free service is available to any adult living in Vance County who is considered homebound or institutionalized due to age, illness, or physical disability, no matter if it's temporary (at least 6 weeks) or longer. Library materials are delivered monthly to qualifying patrons to their homes or assisted living/nursing facilities.



Online Book Request: Library card holders are able to request library items online. There is a limit of (4) four purchase request per month. Due to high demands, the library cannot guarantee how soon a purchased item will be available. Once you have placed your online order you will receive a phone call when your request is available.

Access to Devices



Vance County System: Residents of Vance County have publicly available devices to support access to online services. These devices are available in two locations; the Perry Memorial Library and the Vance County Senior Center. The Vance County Senior Center is available for residents aged sixty and older, with ten desktop computers available for senior public use. The Perry Memorial Library has several computers available for library card holders. Fifteen laptops available for patrons to use while visiting inside the library. The library also has several desktop computers that are designated for adults, youth, and preschool aged visitors. Twelve computers are designated for adult patrons, eight are designated for youth patrons, and four are designated for preschool age and games (offline). While Vance County does not have hotspots at this time, there may be opportunity to pursue grants to provide this service in the future.

Vance County Community Resources

Vance-Granville Community College: Vance-Granville Community College (VGCC) offers a digital literacy course. VGCC's Small Business Center provides specialized individual classes catering to specific needs within the community. <https://www.vgcc.edu/catalog/curriculum-programs/>

- Information Technology Program - Prepares students for entry-level positions in the IT industry with an Associate Degree, Diploma or specialized IT industry certifications.
 - Microsoft Office Specialist Certification
 - Microsoft Technology Associate Certification
 - IC3 Digital Literacy Certification
- Ed2Go Online Learning - Online learning courses for career readiness in multiple fields that prepare students for certification exams, such as Microsoft Office Specialist Expert certifications in Word, Excel, PowerPoint, Outlook, Access and many more. <https://www.vgcc.edu/coned/ed2go-online-learning/>

NC Work Career Center: NCWorks Career Centers offer a wide variety of career services to support job seekers and employers in the community. Visit your local NCWorks Career Center or schedule an appointment by contacting the local office. NCWorks Career Center staff are available to meet in person, over the phone and virtually. <https://www.ncworks.gov/>

North Carolina Digital Opportunity Plan: The state plan identified five main barriers and needs:

- Access to and affordability of high-speed internet (100 Megabits per second download/20 Mbps upload.)
- Accessibility and inclusivity of online public resources.
- Digital Literacy
- Cybersecurity and privacy.
- Availability and affordability of devices and technical support.

<https://www.ncbroadband.gov/Digital-Opportunity-Plan>

NC Tech Resource Finder: Find Technology Resources In North Carolina or add a resource. Use this tool to find resources like help with using the internet, finding public computers and Wi-Fi, and digital classes across North Carolina. You can even search by county!

- <https://www.ncbroadband.gov/resource-finder>

Vance County Cities & Towns

City of Henderson

Located 40 minutes north of the capital city of Raleigh, Henderson, North Carolina is a rural town rich with history. The first settlers' residence was built in what is now Henderson in 1785 by Samuel Reavis, Sr. Reavis called his farm "Lonesome Valley" which likely described the area at that time. Reavis' son, Lewis Reavis, opened a store close to the stagecoach road in 1811 where he began to see an influx of settlers and the awakening of a city. With the completion of the Raleigh and Gaston Railroad in 1835, the economic development of the area took flight. At a barbecue that same year organized by a group of local settlers, it was decided that the new city would be called Henderson after Lewis Reavis' good friend, the late Judge Leonard Henderson. It became official in January of 1841 with a charter by the N. C. General Assembly. Though Henderson has historically relied heavily on the tobacco, cotton and textile industries for jobs and economic growth, in recent years the retail market has been one of its major growth sectors. With its centralized location along Interstate 85 and U.S. 1, outstanding water supply, mild climate, excellent medical, recreational and educational facilities and stable work force, Henderson continues to be an attractive location to businesses, developers and individuals alike.



Vance County Cities & Towns

Town of Middleburg

The Town of Middleburg is a volunteer run municipality, comprised of the Mayor, three Council Members, and a Town Clerk. Inside the city limits the population is 102. According to the United States Census, the Middleburg township in Vance County has a population of 3,520. "The Town of Middleburg just created a new town seal, which includes the Middleburg Community House. The construction of the building started in 1934 and funded by the Civil Works Administration (CWA) and the Federal Emergency Relief Administration (FERA), Mr. George Blum, a lifelong resident of Middleburg, designed and supervised the project which was completed in 1934 and very few changes has been made to the building. CWA employed thousands of workers during the depression, building roads, bridges, highways and more. Therefore, we are very proud to have to have the Middleburg Community House included in our official Town of Middleburg seal."

Thank you sincerely,
Mayor Ray A. Bullock



Town of Kittrell

The Town of Kittrell was chartered in 1885. The township is currently governed by three council members led by a mayor. The current mayor is Gene Pulley, a lifelong resident of Kittrell, elected in November 2023.

According to the United States Census Bureau, the village has a total area of 0.2 square miles (0.52 km²), all of it land, and the Kittrell township in Vance County has a population of 5,045. Saint James Episcopal Church is a local church that has been a landmark for generations that have lived in the area. The volunteer fire department supports the area and responds to the needs of the community.



Vance County Cities & Towns

As of June 2025, there are many public Wi-Fi locations. Most of the locations in the City of Henderson still offer the previously grant funded program, **Open Henderson** access. The Perry Memorial Library Wi-Fi name was changed. The Open Kittrell public locations are no longer in service. Please see the list of currently available public Wi-Fi locations for your convenience.

On June 10th, 2021 Vance County and the City of Henderson partnered with Open Broadband to provide free public Wi-Fi in downtown Henderson. Service was made available outdoors along Garnett Street from Rose Avenue to Orange Street. Additional services were available surrounding the County Courthouse and Plaza, City Hall, the City Police Station, McGregor Hall and Perry Memorial Library. The network was name **Open Henderson** and could be accessed free of charge!

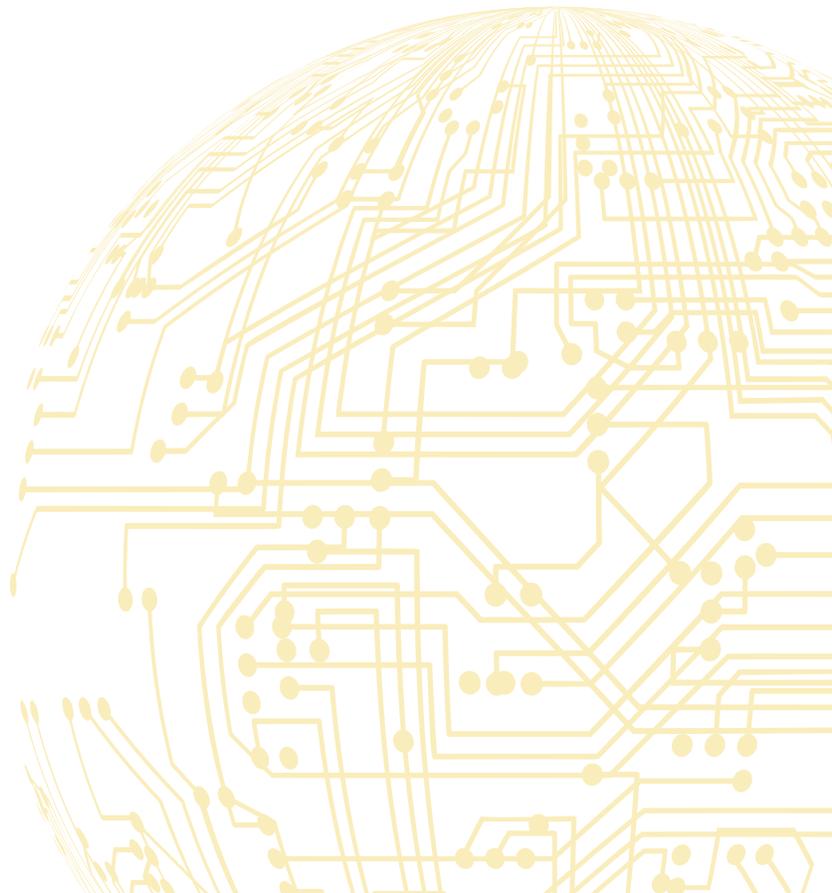
Source:

<https://www.vancecounty.org/free-public-wi-fi-now-available-in-downton-henderson-and-kittrell/>



Public Wi-Fi Locations

- Garnett Street
 - From Rose Avenue to Orange Street
- Vance County Courthouse
 - 156 Church St, Henderson, NC 27536
- Vance County City Hall
 - 134 Rose Ave, Henderson, NC 27536
- Henderson City Police Station
 - 200 Breckenridge St, Henderson, NC 27536
- McGregor Hall
 - 201 Breckenridge St, Henderson, NC 27536
- Perry Memorial Library
 - 205 Breckenridge St, Henderson, NC 27536



Goal 1: Identify the specific needs

OBJECTIVES

- 1 Review the NC OneMap data we currently have to determine areas of unserved and underserved areas. Currently, with approximately 3,409 households identified as unserved and underserved.
- 2 A broadband survey from 2019 will be refreshed by the County Manager's office to collect more recent data from Vance County residents through emails/social media/non-profit newsletters, ect.
- 3 Host an annual public forum, such as a Town Hall, to elicit community input as appropriate.
- 4 Analyze the data received from the survey and public forum and summarize to drive the updates for the Vance County Digital Opportunity Plan, by 2030.



Goal 2: Engage Key Stakeholders

OBJECTIVES

- 1 Engage new entities who are providing access to digital literacy. Including digital privacy, cybersecurity, and digital health.
- 2 Engage new entities who are providing digital equipment (laptops, computers, etc.)
- 3 Partner with entities who are providing technical assistance.
- 4 Create a page on the county website with a resource guide including locations of services available.
- 5 Partner with organizations serving covered populations to adhere to standards for online accessibility and inclusivity.
- 6 Invite key stakeholders to inform in the Vance County Task Force to support revisions to the Vance County Digital Opportunity Plan, by 2030.



Goal 3: Advocate on behalf of residents

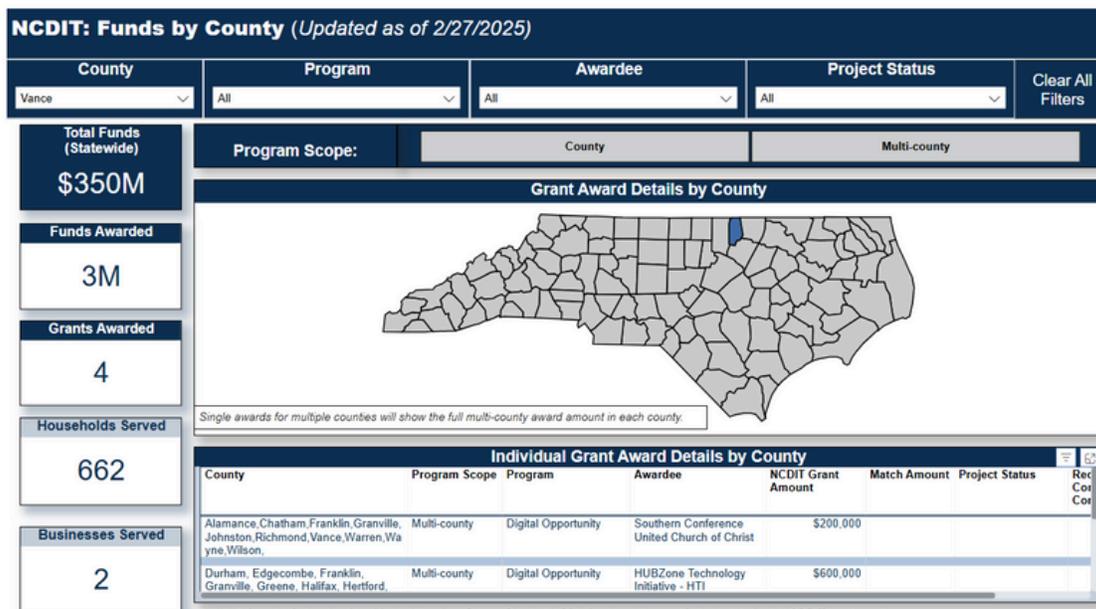
OBJECTIVES

- 1 Request or provide letters of support for grant applications as appropriate. (i.e., CAB, GREAT, and StopGap)
- 2 Educate residents and agencies in challenging service maps as appropriate.
- 3 Keep residents of Vance County informed of what the Vance County Digital Opportunity Task Force is doing for them through various means.
- 4 Prioritize small businesses and entrepreneurial digital needs in Vance County.



Continuing the Work

The dashboard below shows the total funds awarded across the state as well as the funds awarded by county, details and status of each award and households and businesses served. Not all counties will display state-awarded funding; they either were not eligible for the GREAT grant or Completing Access to Broadband program or pursued projects independent of NCDIT grants.



*Source: [County Dashboard Awards](#) as of December 2024

Awards

Southern Conference United Methodist Church (multi-county award) for \$200,000 awarded under the Digital Opportunity program that includes Vance County.

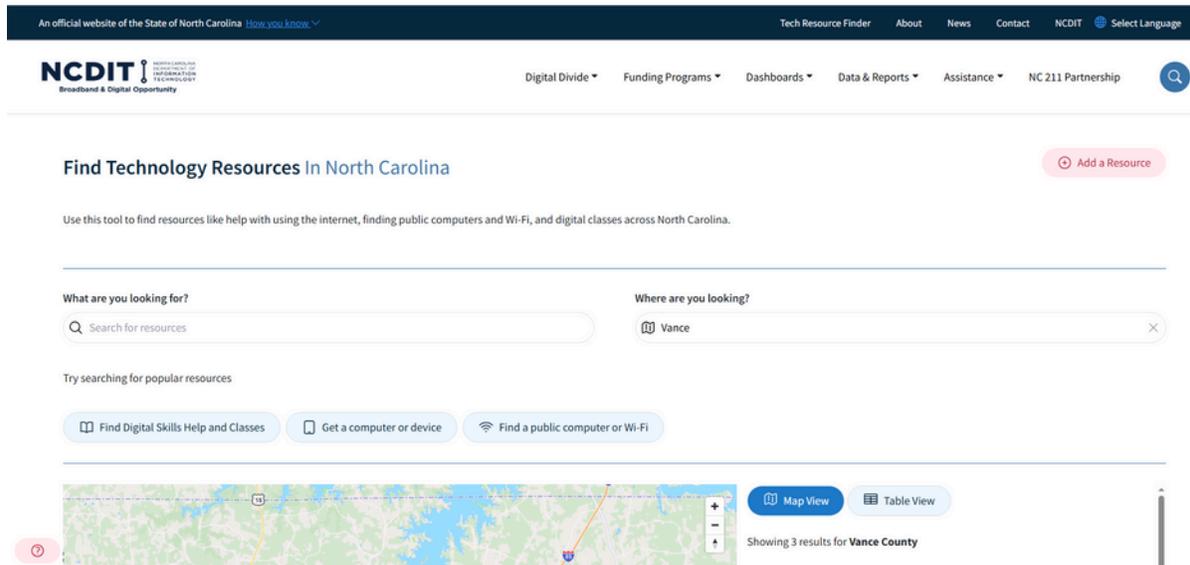
HUBZone Technology Initiative (HTI) awarded \$600,000 for a multi-county project under the Digital Opportunity program that includes Vance County.

El Centro Hispano Inc. received a multi-county award under the Digital Opportunity program in the amount of \$600,000 to support residents in Vance County.

Brightspeed, the internet service provider, was awarded \$1,970,990.20 for infrastructure build out with projected project completion date of April 10th, 2025.

Continuing the Work

Governor Roy Cooper announced the launch of the state's Tech Resource Finder in December 2024, a new website that provides more than 1,100 resources that help North Carolinians use the internet, find public computers and Wi-Fi and access technical support and digital skills classes across the state.



Source: <https://www.ncbroadband.gov/resource-finder>

Use this tool to find resources like help with using the internet, finding public computers and Wi-Fi, and digital classes across North Carolina. Currently, Vance County shows the following resources:

- Digital Skills Help and Classes:
 - North Carolina Local News Workshop
 - Perry Memorial Library
 - Vance County Senior Center
- Public Computer or Wi-Fi:
 - Perry Memorial Library

The Tech Resource Finder will be updated as new programming becomes available to the residents of Vance County. Check the website or call 211 for support in finding resources available in your area.

ACCESS TECH RESOURCES IN NORTH CAROLINA

Use the Tech Resource Finder and Dial 211 for help with:

- Finding public computers and Wi-Fi
- Digital skills classes
- Setting up an email

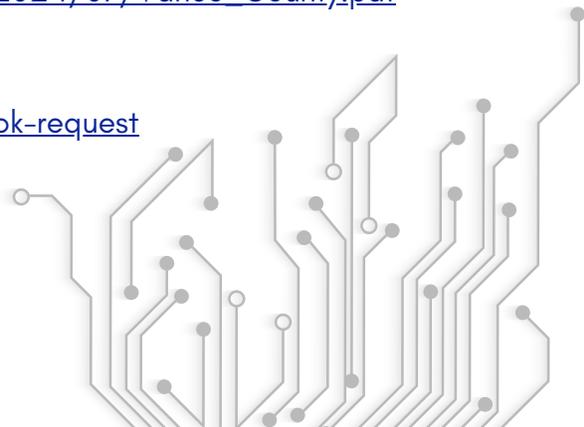
NCDIT NORTH CAROLINA DEPARTMENT OF INFORMATION TECHNOLOGY



Source: [NCDIT 211 Partnership](https://www.ncbroadband.gov/resource-finder)

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